

JOIN OUR TEAM as

Product Support Engineer(m/f/d)

Your Mission

As a Product Support Engineer, you will be responsible for technical product support and warranty management activities, engaging with customers, business partners, and working closely with Continental's outside and inside sales and customer support personnel.

****This position can be remote, if not in the Germany, Saxony area. ****

Essential Duties and Responsibilities:

- Analyze customer complaints related to engine quality, tolerances, specifications, and delivery condition
- Identify root causes in close collaboration with Engineering and Quality teams
- Manage warranty cases in compliance with aviation regulations (EASA, FAA)
- Coordinate and monitor test procedures for Jet-A1 diesel engines
- Provide technical support remotely and on-site for flight schools, operators, and MROs
- Develop and deliver training programs for OEMs and aftermarket customers
- Represent the company at trade shows and industry events, and support marketing initiatives

Travel:

- Average: 50%. Must be willing and able to travel throughout the assigned territory, as well as other regions (including the US), sometimes in short-notice and/or for extended periods of time as needed.

Your Profile:

- Technical degree or vocational training in aerospace engineering, mechanical engineering, or a related field
- Valid and current FAA A&P License and/or local equivalent to legally perform airframe and powerplant maintenance tasks
- Private Pilot License or higher, CFI, CFII ratings are a plus
- Experience in customer service or product development in aviation with strong communication skills
- Familiarity with aviation standards and regulations (e.g. EASA Part 21/145, FAA)
- Ability to solve practical problems and deal with a variety of concrete variables in situations where only limited standardization exists.
- Fluent in German and English (written and spoken)

What we offer:

- A responsible role in a forward-thinking aviation company with attractive benefits
- Opportunities to shape the future of general aviation
- International collaboration and room for innovation
- Professional development and training opportunities
- A supportive team and flexible working environment

Apply Now

Become part of our team and bring your passion for aviation and technology to life.

We look forward to receiving your application at: ueberfliegerjobs@continental.aero

